



ADVANCED  
ORTHOPEDICS  
NEW ENGLAND

## PREPARING FOR SURGERY

We want you to feel confident and comfortable about your upcoming surgical procedure. We have outlined a few important steps required before surgery.

The Surgical Scheduler will call you to discuss the following:

- Confirm your date and location for surgery
- Discuss your medical history to determine the requirements for pre-operative clearance
- Clearances are required within 30 days of your surgery date
- Schedule any pre-operative scans (x-ray, CT Scan, MRI) that may be necessary for planning your surgery
- Schedule a post-operative appointment
- Send your surgical plan to the authorization department to obtain prior authorization (if required by your insurance company)

The Business Office will contact you to discuss the following:

- Confirm our office has received the necessary prior authorization for your surgery
- Collect any surgical deposit that is required before surgery

***Note: Surgeon fees are separate from facility and anesthesia fees that you may also incur. Please reference our Surgical Deposit Policy***

***Cancellation Policy: Effective January 01, 2024: a fee of \$500 for a surgery that is cancelled without proper notice (3 weeks for total joint replacement surgery and 1 week for any alternative elective surgery).***

***Appointments are in high demand, and your early cancellation will give another person the possibility to have access to prompt medical care.***

Contacts:

- Surgical Scheduler: (860) 728-6740, choose the correct prompt based on your Surgeon.
- Business Office: (860) 728-6740, option 5.
- Visit our website: [www.ctortho.com](http://www.ctortho.com), →Patient Info → General info→Surgery Patients

[ctortho.com](http://ctortho.com)



35 Jolley Drive, Ste 301  
Bloomfield, CT 06002

113 Elm Street, Ste 302  
Enfield, CT 06082

1084 Cromwell Ave  
Rocky Hill, CT 06067

299 Carew St, Ste 409  
Springfield, MA 01104

224 Hartford Tpk  
Vernon, CT 06066

**Urgent Care Locations**  
Enfield and Vernon

CT Offices Tel (860) 728-6740 Fax (860) 286-9547 MA Offices Tel (413) 788-7321 Fax (860) 547-1554